Connecting to UCDC Wired “Ethernet” Network

**PC’s & MAC’s (Desktops/Laptops)**

1. Connect your laptop Ethernet port to the bottom Ethernet port on the wall.
2. Open a new web browser and go to [https://helpdesk.ucdc.edu](https://helpdesk.ucdc.edu).
   * Mac users use Safari.
   You will be directed to the UCDC Sign On page.
3. Enter your UCDC username & password. Scroll down to accept Terms & Conditions. Click **Sign On**.
4. Click on **Start** at the bottom of the page.
5. Give your device a name and a description. This can be anything you choose. Then click to complete registration.

**Non-iOS/PC/Android devices**

Before connecting your device to the Ethernet port make sure that you register the device at [https://mydevices.ucdc.edu](https://mydevices.ucdc.edu).

1. Go to [https://mydevices.ucdc.edu](https://mydevices.ucdc.edu). If you have already registered your devices, you will see them listed here.
2. On the device you want to register, find the MAC address (also called Physical Address or LAN MAC Address).
3. On the Device Portal Registration page, click on **Add** and type the **MAC Address** of your device (DO NOT ADD THE WI-FI MAC Address).
4. Connect the Ethernet cable to the Ethernet port on the wall and your device. Reboot your Device.