CHANGING YOUR UCDC ACCOUNT PASSWORD BEFORE ARRIVING AT UCDC

STEP 1: Go to https://password.ucdc.edu and enter your username and the CAPTCHA.

USER NAME: First Name Initial + Last Name
(Example: Joe California: jcalifornia@ucdc.edu).

STEP 2: Click on Change Your UCDC Temporary Password. Enter your username & temporary password that was e-mailed to you by itsupport@ucdc.edu.

Passwords must contain a minimum of 8 characters and include, at least, one character from each category: uppercase letters (A-Z), lowercase letters (a-z), base 10 digits (0-9), non-alphanumeric (!, @, #, $, %, ^, &, *, (, ), - , +, <, > or ?).

STEP 3: Please complete the Questions and Answer Profile – This will allow you to unlock your account and reset your password in case you forget your password.

How do I ask for IT help?
Send an e-mail to itsupport@ucdc.edu using your primary e-mail address or visit the IT Unit on the third floor.