

Forgot My Password

UCDC IT services has made it easy for you to reset your forgotten password and unlock your account. You must first complete "My Questions and Answers Profile" before you can use these services. Contact Helpdesk @<https://helpdesk.ucdc.edu> for support.

1. Go To

<https://password.ucdc.edu>

2. Enter the **CAPTCHA** and click **NEXT**

3. Click on



4. Enter the **CAPTCHA** and **ANSWER** the questions
Click **NEXT**

5. Enter the **"NEW"** password.

6. **CONGRATULATION!** You have changed your password successfully

UNLOCK My Account

You can unlock your account by answering a series of private question you created.

1. Go To

<https://password.ucdc.edu>

2. Enter the **CAPTCHA** and click **NEXT**

3. Click on



4. Enter the **CAPTCHA** and **ANSWER** the questions

5. **CONGRATULATION!** You have **UNLOCKED** your account successfully